



Great National Ballykisteem Golf Hotel



Job description

Early Duty Manager - The Great National Ballykisteem Golf Hotel

Must be available 7 days including evenings & weekends

The key responsibilities of this role are:

- Managing the day-to-day operations of the breakfast/meeting room business.
- Using your food and beverage knowledge/experience to inspire the team to deliver excellent service consistently and ensure a culture of improvement and best practice.
- Employee motivation and development, ensuring the team are well trained and motivated to perform.
- Ensuring the overall success of the hotel by maximising revenue and profit through focus on sales and management of costs.
- Participation in planning and delivery of marketing initiatives including social media and implementation of robust business processes.
- Assisting with Staff rota for the bar and functions.
- Dealing with any guest/staff enquiries or concerns.
- Mornings only, work from 7am to 3.30pm 5 mornings per week

Requirements:

- Excellent level of English both verbal & written.
- Have 2-3 years hands on management experience in a similar environment.
- A genuine focus on exceptional customer care and ability to ensure service standards are delivered consistently.
- Ability and interest in motivating, developing, and leading a team of employees to deliver on and exceed customer expectations.
- Good time management and flexibility to work early mornings, evenings and weekends depending on the needs of the business.
- Excellent organisational, communication and interpersonal skills.

A very attractive remuneration package is available for the right candidate as well as meals on duty. If you feel you have the requisite skills, knowledge and experience then apply now

Please send your CV along with a covering letter to Cyril Mc Mahon at the following email address general.manager@ballykisteemhotel.com